

## Tower Grove South Block Captain Program

*Both Residents & Block Captains have a responsibility to the neighborhood:*

Resident Responsibilities	Block Captain Duties
<b>GENERAL</b>	
Seek contacts to resolve local problems.	Be a resource person for, and conduit between, the City of St. Louis and neighborhood residents.
Suggest ideas and voice opinions for our community betterment.	Relay resident ideas and concerns to Block Captain Steering Committee (BCSC) & City service personnel.
Have a quiet enjoyment of neighborhood, a respect for neighbors; Require guests/visitors use door bell instead of blowing horn; Minimize sources of amplified music; Monitor behavior of children, family members, guests and visitors – as homeowner or tenant you're legally responsible for their bad acts.	Keep accurate and up to date directory of block's residents for newsletters/mailings and for sharing so that your block's residents know their neighbors.  Provide friendly reminders of good neighbor behavior/expectations at block meetings and/or by passing out flyers to the block.
<b>MAINTAIN PROPERTY</b>	
Maintain lawn, shrubs, trees, etc. Sidewalks and grass removal between slabs. Garages. Painting and repairs. Properly dispose of trash and litter. Call service request into CSB at 622-4800	Subtly remind residents of their responsibilities; Notify Citizen Service Bureau (CSB) of problem areas; if problem is not resolved or if it is recurring (nuisance) notify NSO of service delivery issues.
<b>SECURITY</b>	
Immediately report crimes, suspicious persons & activities by calling <b>911</b> . Then email the info. to: <a href="mailto:TGScramealert@aol.com">TGScramealert@aol.com</a> and to your block captain. If you do not have email, CALL your block captain. Ensure House Numbers are easily seen from street and alley. Leave porch lights on from dusk to dawn. Besides deterring crime this helps police / fire / ambulance personnel to quickly & accurately locate your home in an emergency.	Alert Block Captain network and NSO of problems, send the information to <a href="mailto:TGScramealert@aol.com">TGScramealert@aol.com</a> , (if resident did not previously email the info. to Crime Alert) and let your block know of other problems in the area. Facilitate and coordinate your block's interest in a Neighborhood Watch.
<b>PETS</b>	
Keep pets leashed and attended by owner. Pick up and dispose of pet waste in the Trash Dumpster, NOT the Yard Waste Dumpster (put pet waste in bag before disposing of). Keep pets off neighbors' yards. Use bark collar if your dog barks excessively.	Notify NSO of recurring pet (nuisance) problems. NSO may contact resident responsible for pet nuisance, and/or send reminder (letter) to pet owner; Block Captain or NSO may contact CSB or Animal Control if problem persists.